

In response to the daily developments on COVID-19, we are providing our AmeriCorps members with this update today. MEC will continue to provide updates as they become available. NOTE: all information is subject to change.

Q: Am I still going to receive my living allowance?

A: Members will continue to receive their living allowance, beginning with the next scheduled pay date (3/20/2020 for K-3 members and 3/27/2020 for Pre-K/Math members). During the time of mandated school closures, MEC staff will continue to direct members on how to document and submit time sheets. Please expect that this guidance will be shared next week.

Update 3.24.20 - An email communication will be sent soon for steps to complete timesheets.

Q: I read about 2 options for my service on Friday. How do I know which one is right for me?

A: On Friday, MEC staff communicated with all members on the known and available options. As of today, MEC believes that the best option for members is to remain in an “active” service status and continue to receive their living allowance as scheduled. This is Option 1. Here is what was shared in regards to Option 1 last Friday.

Q: What about my service hours and the minimum requirement I need to meet?

A: As of today, we are anticipating that all members will not accrue service hours between March 16, 2020 through April 5, 2020/April 12, 2020. We will follow guidance from the executive orders and decisions from the Corporation for National Community Service (CNCS) in determining our options for amending member service term requirements to support all MEC members. As we receive more guidance from our Federal, State and School partners, we will be able to discuss more specific details about what will be possible regarding continued service and potential service term extensions.

Q: Can I serve at all during this time away from my service site?

A: MEC is exploring the option of “teleservice” activities that would be allowable and available to members. As of today, 3/16, nothing has been decided. Civic engagement opportunities may be available in different communities, and members may submit requests for program staff to review in the [Google Form](#). MEC staff will utilize guidance and direction from the CDC and federal/state government to determine if civic engagement opportunities should be allowed.

Update 3.24.20: Teleservice is available for members. Also, Members may submit Civic Engagement opportunity requests on the Google Form (link above). Last, alternative service options are being coordinated with schools right now. Members received/completed a survey

about these and their interest in participating on Monday March 23. More information will be shared very soon.

Q: What about the Segal AmeriCorps Education Award?

A: As of today, the CNCS has not provided concrete guidance to programs about Segal AmeriCorps Education Award eligibility requirements and/or changes to those requirements due to statewide school (site) closures. CNCS has not yet provided concrete guidance for member eligibility regarding this award in response to mandated school closures impacting AmeriCorps programs and members. As accurate and verified information becomes available, MEC will communicate every available option to members.

Q. Where can I access information about resources state-wide and in my community to support myself, family, and other loved ones during this time?

A. Please find resources [here](#).

Q. What will happen if schools don't go back this year and when will we know?

A. We will continue to operate according to guidance from the CNCS and MCSC on member service options, and on Executive Orders for school year decisions.

Q. What are my options for make-up hours?

A. Right now, we are offering teleservice (per the email you received Monday March 23). We will be offering alternative service options in addition to what was made available on Monday. We will following on-going guidance from the CNCS and MCSC on how make-up service hours will be addressed given the current situation and restrictions e.g., Federal and State Executive Orders.

Q. I would like to do the teleservice option (communication March 23, 2020). How do I complete that?

A. If you expressed your interest in the survey, you will be contacted by an MEC program staff person with instructions by EOD March 27. If you did not complete the survey and are [interested, please complete the survey](#). If you have already submitted documentation of hours completion for this to Tom, Grace, or Kaye, Ariel may already have it. If she doesn't, she will contact you.

Q. How will we transition back to our service site when schools open?

A. Assuming schools will open with "business as usual," you will pick-up where you left off with your caseload and tutoring service as you typically would. MEC staff plan to send out a

checklist of recommendations to you and your Internal Coach a few days prior with items that we recommend will help everyone get re-oriented and back into routines.